Doris Tom 49 Vista Verde Court San Francisco CA 94131

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I support broadband competition. I had service from one of the big companies. Costs rose while my use stayed at the same level or even dropped. I called to see what can be done to cut costs. I felt that instead of service and problem solving , I got sale promotions on their other products . I opted out of the big company as soon as a local smaller company (Sonic) was established in my area. I have been a happy customer and have been extremely grateful to have other choices. Competition makes us more sensitive to customer and community needs, facilitates inventions and keeps costs reasonable

Doris Tom